

## Toolbox

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### **Preface**

The aim of the WholEUGrain project is to disseminate experiences from the Danish Whole Grain Partnership (WGP) to other European countries, in order to provide necessary competencies and knowledge on how to initiate and run a public-private WGP and thereby to increase whole grain intake of the national population. This toolbox is developed as a part of the WholEUGrain project.

The toolbox is a collection of materials identified by stakeholders in the Danish WGP to be of relevance for future initiatives establishing a public-private WGP in other European countries.

Furthermore, this toolbox represent education material for two summer schools held in 2021 and 2022 for the partners in the WholEUGrain project. All education material will be available to the public and is found at the project website (<a href="www.gzs.si/wholeugrain">www.gzs.si/wholeugrain</a>). If relevant, the toolbox can be supplemented with new material, developed during the project. Finally, parts of the toolbox is expected to be included in a European Guideline for public-private WGP.

The material is prepared in English and the participating countries is responsible for translating it in to national languages, if it is found useful or necessary. The toolbox is a compendium of short documents, as well as links to larger documents, scientific articles and reports, located at the internet, organized in five chapters around different themes. All documents can be read and used independently, but if you read all material you will gain knowledge on how to implement and run a WGP. At the end of every chapter you will find some learning question, with the purpose of using the acquired knowledge in the chapter.

Chapters and themes in the toolbox

**Chapter 1:** Establishing, management, and sustaining public-private partnerships (strategy, setting targets, organization and financing).

Chapter 2: Evidence-base for the recommendation and health effects of whole grain.

**Chapter 3:** Monitoring consumer behavior, markets and documentation of progress.

**Chapter 4:** Consumer communication, campaigns, labelling and legislation.

**Chapter 5**: Product development, reformulation and quality.

We hope you will enjoy the material in the toolbox.

Sofie Lund and Gitte Laub Hansen (Editors). Solveig Høgh Larsen (Layout). The Danish Cancer Society.

# Chapter 1:

## Developing, managing and sustaining a public private partnership

In chapter 1 you will gain knowledge of establishment, running and maintenance of a public private partnership. A step-by-step guide at the end of the chapter will guide you through the whole process of establishing a whole grain partnership. You can use the guide where ever your country is in the partnership process.



#### Why partnerships? A brief introduction to public-private partnership

"No man is an island" is a quotation from the English metaphysical poet John Donne (1572-1631). The phrase expresses the idea that human beings do badly when isolated from others and need to be part of a community in order to thrive.

The hypothesis in a partnership approach is that only with cross-sector collaboration we can ensure that sustainable development initiatives are imaginative, coherent and integrated enough to tackle the most intractable problems. A Partnership provides a new opportunity for doing development better – by recognizing the qualities and competencies of each sector and finding new ways of harnessing these for the common good (1)

Increasing the whole grain (WG) intake among a population is a difficult task for only one organization to solve. That is why establishing a Public Private WG Partnership (WGP) - with a structured and mutually binding cross-sector corporation between partners which combines all the partners different valuable knowledge, resources and competencies, is a solution to develop new synergies and increase WG intake.

#### The WGP- how a public private partnership helped increase WGs consumption in Denmark

In less than a decade, the average WG intake of Danes increased from 36 to 82 g/10 MJ/day. The WGP was created due to a growing concern about decreasing WG intake in the Danish population in the mid-2000s. Some of the future partners were concerned by the increasing popularity of low-carb, fat-rich diets that seemed to be part of a general trend leading to a significant decline in the intake of WG breads and a weakened demand for WG products. In parallel with this development, health NGO's became aware of the growing evidence on the health benefits of WGs. Together, these factors provided a window of opportunity for the establishment of a new partnership to promote WG consumption in Denmark. Today 50% of Danes eat the recommended intake of 75 g of WG per day/10 MJ. It was only 6% in 2004. The aim of the WGP is to create target-oriented and effective activities to ensure Danes eat more WG and thereby improve public health. The objective is achieved through a unique partnership across sectors and disciplines including governmental authorities, health NGO's, business, trade and retail. The mission is to increase the accessibility of tasty WG products and increases awareness of beneficial effects of WG. The WGP consist of 29 partners.

The WGP developed an orange WG logo to put on products with a high WG content that also meet the criteria for the Nordic governmental green keyhole for content of fat, sugar and salt. Today, there is 1.097 products with the orange WG logo in Denmark and 64% of Danes knows the logo and 80% of them also look for the logo when buying products.

"The Danish Cancer Society cannot ensure the production of WG bread to the Danes. But by working together with producers – we can motivate and inspire for it to happen". Gitte Laub Hansen, Project Manager, The Danish Cancer Society

There is a great potential in establishing your own WG Public Private Partnership (PPP). Let's get started!

#### What is a whole grain partnership and the partnership objectives?

#### What is a WG partnership?

In a WGP, organizations from the public sector and the private sector work together to increase WG intake. In the Danish WGP, the partners are: The Government – the Danish Veterinary Food Administration (DVFA), Health NGO's: The Danish Cancer Society, The Danish Heart Association and The Danish Diabetes Association and producers of bread and grain products, retailers and trade organizations. We divide them into three stakeholder groups: 1. Authorities, 2. Health NGO's and 3. Business.

The vision of a WGP is to improve public health and to assure availability of WG products. All partners play an important role in achieving the common vision. All partners contribute with their strengths and skills. Even though partners have different values, priorities and attributes they can gain from this new opportunity to develop better solutions by recognizing the qualities and competencies of each stakeholder group. And finding new ways of harnessing these for the common good (1).

The DVFA (Authorities) is responsible for the enforcement of the WG logo criteria. DVFA communicates the importance of WG as part of a healthy diet through educational materials for the public, and also contributes to the legitimacy and promotion of WG through the dissemination of the national dietary guidelines. Health NGO's also contribute to the trustworthiness of WGP campaigns and endorsement of the national dietary guidelines. They communicate information about the health benefits of whole grains and their risk-reducing effects on lifestyle diseases. Partners from the food industry (business) are responsible for the supply of tasty WG products that meet the WG logo criteria and the reformulation of products that do not yet meet these criteria. They communicate on package labeling and application of the WG logo as well as marketing and PR activities. Retailers ensure distribution and marketing of WG products. The WG logo gives partners a competitive advantage in the market and has helped expand the market for WG products.

### The partnership objectives

It is important that objectives can be measured. When reaching an objective, it creates excitement and motivation within the WGP to continue the effort. As the partners may have different interests, one objective might motivate one stakeholder group more than another. It is not a challenge if the objectives assure that all partners' interest is covered. All partners can agree that increasing the average daily intake of whole grains is the most important objective. In addition, manufacturers and commercial partners are very interested in the development of sales and logo awareness. Health NGO's and the DVFA are very focused on increasing WG consumption among the people who eat the very least WG in order to improve public health.

When establishing a WGP you will meet obstacles and limitations — but well prepared — they can be addressed.

When establishing a WGP you will meet obstacles and limitations – but well prepared – they can be addressed and resolved.

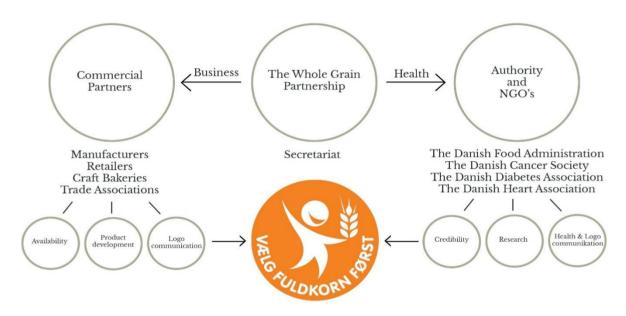
In the next pages you can read more about how to build and develop a WGP. How to manage a WGP and last how to maintain a WGP.

We recommend inviting all interested stakeholders to a workshop to start up the collaboration.

#### **Developing the partnership**

#### Identifying partners and roll distribution

Map potential partners by identifying which contributions is needed to succeed. Identify the type of partner, and how they can add value to the WGP and how they can gain value from the WGP. At the same time secure involvement and commitment both in the process of planning the WGP and in the operation of the WGP. It is a long process. It took almost 2 years to establish the Danish WGP. To identify potential partners, to agree on common goals and objectives, to compile an evidence base and a WG recommendation. Also, to establish a secretariat and a common strategy, action plans and operate. Below contributions from the partners within the Danish WGP is illustrated, for inspiration:



#### Risk and obstacles

When establishing a WGP it is important to discuss the possible risks and obstacles and how to address them. Partners share risk but also gain from the partnership, when mutual trust and respect are maintained. Example: 'A case with a WG product, carrying a common WG logo that does not live up to the criteria for a certain whole grain content in the product - agreed by the WGP'. It might affect all partners negatively if the press writes about it. In that case it is important to roll out a strong PR Q&A to prevent further damage on the WGP. It is crucial that partners respect and obey the common rules and agreements within the WGP, to avoid this from happening. Be aware of conflicts of interest and accept that a partner can work for different agendas at the same time. A bread producer can both be producing healthy WG products and at the same time produce unhealthy pastry. It could be perceived negatively because the pastry can increase obesity, which conflicts with the WGP idea of improved public health. Talking openly about it in the WGP you might reach an understanding, that even though the company produces pastry – it is highly positive that they also produce healthy WG products and the WGP can motivate to also add a little bit of whole grains into the pastry. If conflicts occur, it is important to resolve by focus on what gathers the partners than what separates. Our experience in the Danish WGP is that openness in the relationship with the partners pays off. And to involve the partners at an early stage, if new solutions is needed and ensure a frequent dialogue with the partners. It is also important to ensure all partners have the needed resources available both economic and manpower to participate in the partnership (meetings, activities etc.).

#### Strategy and action plans

A strategy is a high-level plan to achieve one or more long term goals. For inspiration the Danish WGP's six-fold strategy is based on the beneficial effects of whole grains and documentation of the partnership's results. The strategy: 1) Increase availability of tasty WG products 2) Promote the development of new WG products and the incorporation of whole grains in all cereal-based products 3) Promote WG logo and inform Danes about the health benefits of whole grains and dispel myths about whole grains 4) Help shape new norms for whole grains through campaigns, events and structural changes. 5) Be a source of Inspiration and Best Practice example 6) Promote whole grains as a climate-positive food.

Even though dietary changes take time the WGP objectives in Denmark have been ambitious from the beginning. New objectives regarding awareness of WG logo and its use by consumers and the number of WG logo-labeled products and the sales growth of WG products are regularly monitored and evaluate the WGP performance. Also, it is important to define a target group — even though it might be the whole population, there can be special emphasis targeted specific groups in the society. The objectives from the strategy can be divided into yearly goals in a yearly action plan with clear descriptions of how to reach the goals.

#### **Budgets**

The WGP must decide a budget for operating the WGP and decide a partnership fee. It can be difficult to determine the amount of the partnership fee, because partners may vary in size and purpose. Make sure the funding model is fair.

#### **Agreements**

Create a solid partnership and corporation agreement that sets out the code of conduct for interaction, including a compliance strategy. Establish rules on who can join the partnership. Make sure that each partner's expectations are addressed.

### Decisions and workflow

Partner group: Sign a three year contract 2-3 partner meetings each year

**Board:** Decide strategy and yearly action plans and budgets 3 meetings each year

Secretariat: Execution of board decisions action plans and campaigns, meeting and managerial support, 2 employees and 1 student

Working groups: PR, New markets, Whole grain products, without the logo



#### Management and maintaining a partnership

#### The leader of the partnership and the management of the partnership

To create a well-functioning WGP it is critical to ensure professional management that promote equality, transparency and democratic decision processes and at the same time support a clear distribution of roles among partner organizations. The leader of the partnership is responsible for the daily management of the WGP, serving board operations, managing stakeholders and coordinating campaign activities. The secretariat develops action plans in collaboration with the partners, develops and implements awareness campaigns and other activities for partners as well as coordinates workgroups and manage both internal and external communications. The leader must be able to maneuver between all the different partner organizations and collaborate with everyone. An open mind, patience, self-confidence, risk-oriented, flexible and selfless are the characteristics that characterize a good partnership leader (2). The manager must be able to expand boundaries and build personal relationships and could act and create momentum in flat hierarchies. The experience of the WGP in Denmark is that it is appropriate to hire an external person as partnership leader and establish an independent secretariat referring to a board with members representing all three stakeholder groups. It ensures that everyone's interests are taken care of. The board is responsible for making decisions regarding and approving strategy, yearly action plans, budgets and partnership financing.

#### Activities, partnership meetings, social media and newsletters

To reach the objectives, partners can agree on several activities in a yearly action plan. Seminars, workshop, events e.g. planning a yearly WG day. Develop focused communication campaigns that brand the partnership and reinforce the key message. Develop educational materials (e.g. for vocational schools, retail employees, bakers etc.), recipe books and PR. Create dynamic activities that attract interest. Create the framework for interesting meetings and attractive meeting spaces. In the beginning of a WGP, it is recommended to arrange partnership meetings 4 times annually and when fully established twice a year. If the geographical distance is a challenge to meet, use Skype meetings. At the meetings the partners can decide new actions, evaluate, get inspiration e.g. through external speakers or workshops. In addition, the WGP can decide to be present at social media platforms to increase knowledge to WG and WG products. Monthly newsletters for the partners are a way of staying top of mind.

#### Performance and reporting

It is important to document and follow up on targets and activities. Make sure the participants can see they are benefiting from the partnership. It motivates and creates excitement in the WGP and inspire new partners to join in and existing partners to continue in the WGP.



#### Maintenance and progress

A structured approach is recommended. As mentioned above, newsletters, contact by phone/email/physical meetings with each partner and in groups are ways of keeping in touch on a regularly basis. Be precise about who is doing what and find the synergies between partners. Make sure that the partnership has support from the partner's organizations and acknowledge the time and commitment needed from each participant. Create excitement and make partners proud of being part of the partnership.

#### **New partners**

Invite new partners to participate. Focus on skills that may not be in the partnership yet.

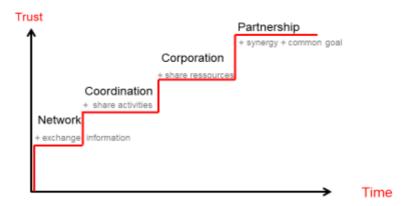
#### Maintaining the partnership

#### Partnership in the long run

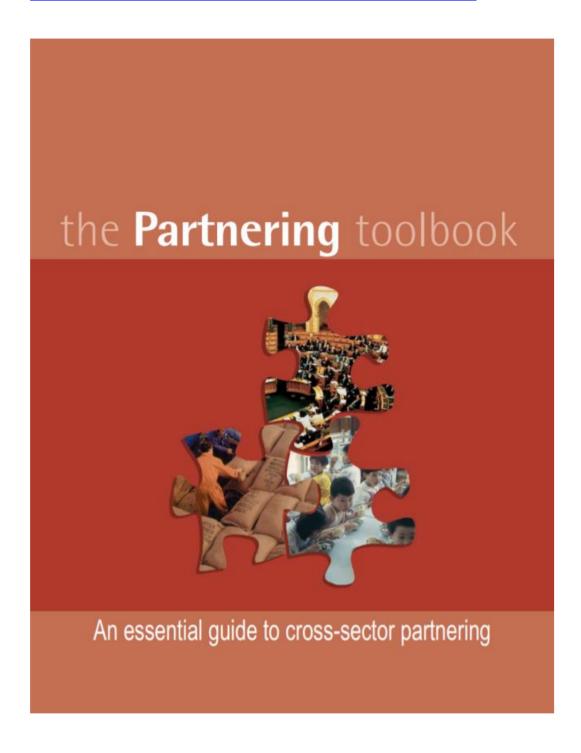
One of the biggest challenges to partnership sustainability is the issue of long-term resourcing (1). Partners need to continue to pay partnership fees and have resources allocated to keep up the good work. A WGP need to have a future strategy – maybe even from the beginning of the partnership. "What happens if we reach the recommendation of whole grains? – do we continue, or do we end the partnership?". "What happens if partners or stakeholder groups leave the partnership?." What happens if the partnership determinate?". It is appropriate to describe the different scenarios in the corporation agreements from the beginning.

#### Set new goals and sharing good experiences

To strengthen and continue the partnership in the long run is to continue to formulate new strong objectives. Look for new opportunities to corporate. Work with new target groups. Also, begin to collaborate with external stakeholders outside the partnership. Without damaging the partnership. E.g. collaboration with famous ambassadors, educational institutions, new stakeholders who can add some WG into new and existing products. Collaborate with stakeholders with platforms that reach many people e.g. canteens and public schools. Share "The good story" and experiences working within a Public Private Partnership. Begin to inspire others to do the same — and promote the partnership as a positive form of collaboration. Always listen to partners and look for synergies. Maintain to nurture good relations and exceed expectations of what a partnership can accomplish.



The characteristics of a well-functioning partnership is a high-level mutual trust among partners that grows stronger with time.



The Whole Grain Partnership – How a public-private partnership helped increase whole grain intake in Denmark

In the scientific article the process for establishing and organizing a public private whole grain partnership is described in order to increase the intake of whole grain in the Danish population.

Please notice: The article is not available, you have to pay for it to get access. The article will be handed out at the first summer school, May 2021

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# The Whole Grain Partnership—How a Public—Private Partnership Helped Increase Whole Grain Intake in Denmark

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#### Abstract

In less than a decade, the average whole grain intake of Danes increased from 36 to 63 g/10 MJ/day. In this article the history, organization, and results of the long-lasting Danish Whole Grain Partnership are described. The evidence providing the foundation of the partnership's work, important lessons learned, and key strategic elements are also discussed. The ultimate aim is to gather recommendations for the international community on how to engage in public-private partnerships with the purpose of promoting healthy diets.

Consumption of dietary whole grains helps prevent noncommunicable diseases (NCDs) such as cardiovascular diseases, type 2 diabetes, and colorectal, pancreatic, and gastric cancers (3,13). Whole grain intake also has a beneficial effect on body weight, waist circumference, and body fat mass (13). Despite these benefits, 92.4% of the global adult population does not meet recommendations for whole grain intake, and in fact, whole grain intake decreased between 1990 and 2010 (17). In Denmark, whole grain intake similarly decreased during the 1990s and 2000s (6,14), and the Whole Grain Partnership (WGP) was established to counteract this development. In this article, we describe the development of this public–private partnership, results achieved so far, lessons learned, and implications for future initiatives.

The WGP was created due to a growing concern about decreasing whole grain intake in the Danish population in the mid-2000s. Some of the future partners were concerned by the increasing popularity of low-carb, fat-rich diets (e.g., Alkins) that seemed to be part of a general trend leading to a significant decline in the intake of whole grain breads (i.e., traditional Danish rye bread) (10). At the same time, millers, bread producers, and bakeries were experiencing

### A Step-by-step guide to establish and run a public private whole grain partnership

In this step-by-step guide you will be guided through several steps in the process from the establishment of a public private whole grain partnership to the running and maintenance of it.

Steps	Organization	Documentation & Evidence base	Communication	Availability
1	Map potential partners for a future WG partnership and perform a stakeholder analysis.  Set up a task force to drive the processes forward towards the formal formation of a WG partnership.	Update the evidence base for WG health benefits.	Identify and describe the different target groups among the  - Public (primary)  - Professional, key people (secondary)  - Partners existing and potential	Identify main sources and potential sources of WG  Identify food businesses willing to engage in reformulation and development of new products
2	Develop a model for financing a WG partnership.  Define and describe the different partner roles.  Describe a code of conduct.	Find existing data sources on:  - Dietary habits, focus on WG intake.  - Number of WG products and their sales.  - Consumer knowledge, attitudes, buying behavior.	Map the channels for consumer communication - commonly owned - Individual partners - Other Develop partnership owned media platforms; website, recipes database, different SoMe platforms (FB, IG, LinkedIn aso)	Identify incentives and barriers for reformulation and development of new WG products among food businesses  Identify incentives for adding WG in small amount to existing products
3	Outline a partnership agreement, and ask the potential partners to sign it  Describe a model for organizing the work and rules of procedures for the different bodies; board, work groups and partnership meetings	When lack of data sources of:  - WG intake.  - Consumer knowledge.  - Buying behavior, or  - WG supply of good quality, develop methods for data collection	Make a communication and media plan, including PR and PA strategy  Select medias paid and owned; public campaign, SoMe, education material, meetings and conferences	Develop criteria for WG product for the different categories  Develop a front of pack labelling or a WG branding  Develop a peas pledges scheme for producers, retail and food service sectors

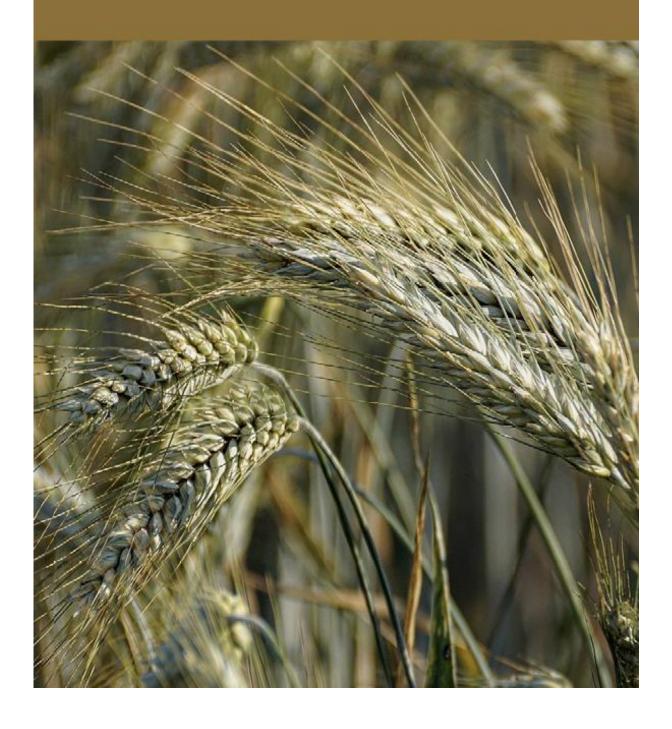
4	Establish a secretariat to coordinate the WG activities, execution of decisions and managerial support	Set objectives and Monitor on a regular basis	Develop and execute communication activities	Food businesses develop WG products, ensure quality and test them among consumers before marketing them They should be aware of pricing and presentation
5	Develop a long-term strategy and yearly action plans and execute them  Map external stakeholders (not members of the WG partnership), that can assist fulfilling WG partnership goals by integrating WG in their activities	Follow-up on targets, celebrate successes and set new targets for WG intake, knowledge and supply	Use the experience to develop the next communication activities and continuously find new ways of communicating WG messages to the public that ensures the demand for WG products	Evaluate: - product quality and - performance among consumers - number of WG products and the WG content  Identify further incentives for reformulation and new products that ensures the supply of tasting WG products

# **Learning questions for Chapter 1:** 1) What is in it for me? Perform an analysis of the national successes of establishing a public private partnership 2) What is my role or the role of my organization in a future partnership? 3) Identify key partners and describe their main contributions 4) What are the risks getting involved in the partnership? 5) How do we organize and ensure transparent decision processes? 6) How do we finance a whole grain public private partnership? 7) How do we attract more partners and develop the partnership on an ongoing basis?

# Chapter 2:

### Evidence-base for the recommendation and health effects of WG

In chapter 2 you will gain knowledge of how to define and report whole grain intake as well as the potential health effects and reduction of risk of several life-style diseases (cancer, type 2 diabetes and cardiovascular disease) as a result of an increased whole grain intake.



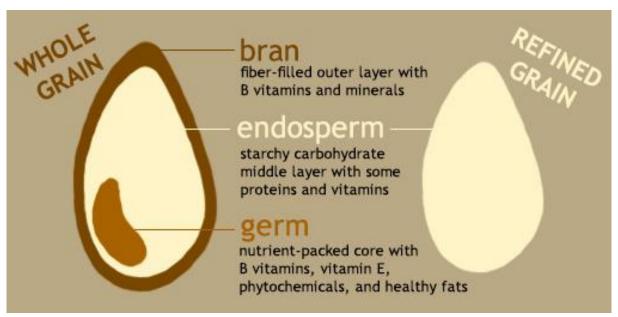
#### What is Whole Grain?

In the short introduction you will be introduced to WG, its nutritional properties and potential health benefits. It form the basis of exploiting the rest of chapter 2.

#### **Definitions**

The term "grain" applies to the species of the grass family and includes the cereal grains wheat, rice, barley, maize (corn), rye and oats and the term "pseudo cereals" applies to amaranth, buckwheat, quinoa and wild rice. Oilseeds, and pulses and other legumes are so far not classified as grains (3).

All these grains are structurally similar and are composed of three distinct sections: Bran, endosperm and germ.



WG kernel vs refined grain with the individual components indicated. The illustration is originated form (4).

Grains can be rolled, crushed, or cracked. Nonetheless, as long as these three parts are present in their original proportion, they are considered WG.

#### WG products

The amount of WG in bread and other food products can vary, from just a few up to 100 percent. There are different standards for the content of WG in food product to be called or claimed a WG product, in the different countries. In Denmark, there are category specific standards not only for the WG content, but also requirements for the content of fiber, fat, sugar and salt, in order to use the WG logo on food products. This ensure high nutritional standards for the WG products labeled with the WG grain logo.

#### **Nutritional value of WG**

Fiber: The bran provides most of the fiber content

Vitamins: high in B vitamins, including niacin, thiamine, and folate

**Minerals:** Source of zinc, iron, magnesium, and manganese.

Carbohydrate: WG contain complex, high-quality carbohydrates representing an

important source of energy in the diet

**Protein:** WG contain several grams of protein per serving.

Antioxidants: Many compounds in WG act as antioxidants. These include phytic acid,

lignans, ferulic acid, and sulfur compounds

Plant compounds: WG deliver many types of plant compounds that play a role in

preventing disease. These include polyphenols, stanols, and sterols

#### Health benefits and WG

At present the evidence demonstrating a strong association between a higher intake of WG and a reduced risk of several chronic disease, including cardiovascular disease, diabetes, obesity and some cancers, is mounting.

**Cardiovascular Disease**: Research consistently demonstrates that high intakes of WG is associated with a 20 % reduced risk of overall cardiovascular disease and coronary heart disease (5,6).

**Diabetes**: A growing body of evidence suggests that high consumption of WG is associated with reduced risk of type-2 diabetes and associated mortality by 20 to 30% compared to those eating a little or no WG (7,8).

International Diabetes Federation recommends consumption of WG in the prevention and management of diabetes (9).

**Cancer:** World Cancer Research Fund concluded in 2018 that there is a strong and growing evidence that WG consumption probably reduces the risk of colorectal cancer. This conclusion is based on consistent data from several prospective cohort studies that show a statistically significant and clear dose-response relationship showing a decreased risk of cancer with increased consumption of WG (10). The European Union Code against Cancer recommends consuming WG as part of a healthy diet (11).

**Obesity:** World Cancer Research Fund concluded in 2018 that there is limited evidence that intake of WG might decrease the risk of weight gain, overweight and obesity (12). The WHO (World Health Organization) recommends eating plenty of WG as a strategy to reduce obesity (13).

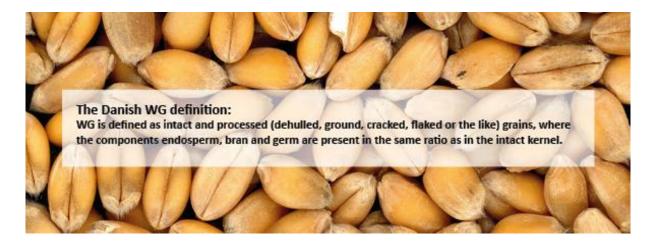
#### The definition of Whole Grain

Grain kernels consist of three main parts: endosperm, bran and germ (embryo), with the bran and germ containing the majority of dietary fiber and other bioactive compounds. The ratio of the three parts varies between and within the different plant species as well as with grain size.

At present, more than one generic definition of WG exists, and WG and its products are still not defined completely in some countries in Europe. A WG definition is necessary for health authorities and other stakeholders in order to develop national dietary recommendations, labelling of product as well as for nutrition research purposes. Defining WGs as an ingredient is the first challenge, and defining WG food another. Primarily, emphasis should be on the way WG is being used in food processing and thus consumed as this is the basis of the dietary questionnaires in epidemiological studies and subsequently recommendations. Secondly, the definitions and criteria for WG foods should be developed for labeling purposes.

#### The Danish WG definition

In Denmark, a definition of WG was established in 2008 in combination with development of a national quantitative recommendation of WG intake. In addition, the definition and quantitative recommendation formed the underlying basis of the Danish dietary recommendation: "Choose whole grains" (14).



The definition of WG includes kernels from the following genera of the grass family Gramineae: barley, oat, wheat, rye, rice, millet, maize (dried maize) and sorghum (14).

#### The Healthgrain Forum definition

During the Healthgrain EU project period, the project consortium identified the need for development of a WG definition suitable for both dietary recommendations and labelling purposes.

The definition was developed with the scope mentioned below:

- 1. The definition had to be more comprehensive than existing definitions used in most EU countries
- 2. It should be one generic definition applicable in all European countries and where possible equivalent to definitions outside EU, especially the AACC International definition
- 3. The definition should reflect current industrial flour manufacturing practices

4. The definition should be useful in the context of nutrition guidelines and for food labelling

As a result, of the Healthgrain EU project, the WG definition was developed in 2010 through a range of discussion meetings and consultants by a multidisciplinary group (15).

#### The Healthgrain WG definition:

WGs shall consist of the intact, ground, cracked or flaked kernel after the removal of inedible parts such as the hull and husk. The principal anatomical components – the starchy endosperm, germ and bran – are present in the same relative proportions, as they exist in the intact kernel.

Small losses of components – that is less than 2% of the grain/10% of the bran – that occur through processing methods consistent with safety and quality are allowed.

The following grains are included in the Healthgrain WG definition:

Cereals: wheat\*, rice\*, barley\*, maize (corn), rye, oats (including hull-less or naked oats), millets, sorghum, teff, tricale, canary seed, job's tears, fornio (black fornio, asian millet).

Pseudo cereals: amaranth, buckwheat, quinoa. Wild rice (15).

#### **Defining WG products**

As well as different WG definition exists, WG foods are defined differently across countries. In Denmark, for a product consisting WG to be classified as a WG product, it is required to contain a minimum of 50% of dry matter content from WG ingredients. The definition from Healthgrain forum recommend that food products can be labelled as a WG product if it contains at least 30% WG in the overall product on a dry weight basis and the percentage of WG ingredients should be higher than the percentage of refined grains (16).

<sup>\*</sup>including spelt, emmer, faro, einkorn, kamut, durums

<sup>%</sup> included brown, black, red and other coloured rice varieties

<sup>&</sup>lt;sup>a</sup> including hull-less or naked barley but not pearled

#### How to report WG intake

Criteria for reporting whole grain intake have varied widely, resulting in difficulties in precisely exploring the relation between intake of whole grain and their components and the various health effects. Learn about how you can measure whole grain intake to ensure useful intake data



# Recommendations for reporting whole-grain intake in observational and intervention studies<sup>1,2</sup>

Alastair B Ross, Mette Kristensen, Chris J Seal, Paul Jacques, and Nicola M McKeown

#### ABSTRACT

The finding that people who eat the most whole grains have a lower risk of cardiovascular disease and diabetes, compared with those who eat the least, is one of the most consistent findings in nutritional epidemiology. However, criteria for reporting whole-grain intake have varied widely, making it difficult to precisely explore the relation of whole grains and grain components with health outcomes. To enable better understanding of the health benefits of whole grain-rich diets, we propose that both observational and intervention studies should as far as possible be required to report as follows when describing whole grains: 1) quantify the amount of whole grain in the food or product in grams on a dryweight basis, 2) describe the whole-grain definition used, 3) report and separate the different types of grains used, 4) if possible, report the structure of the grains (intact, crushed, partially milled) in foods, and 5) describe the main types of products used and processes used to make them. Added bran and germ should be reported distinctly from whole grains. In addition, we strongly recommend the incorporation of biomarkers of whole-grain intake to check compliance to intervention diets and help attenuate for errors in dietary recall of whole-grain intake. Of these measures, reporting whole-grain intake in grams is essential for future research work in the area. Improving reporting

Several recent studies have raised questions regarding the value of emphasizing whole grains over bran or fiber in the diet (7-11). Although the purpose of this article is not to enter into the debate on the relative merits of promoting whole grains, bran, or fiber, it is important to recognize that whole grains are a major contributor of dietary fiber (12) and that there is substantial colinearity between estimates of whole-grain intake and cereal fiber intake in observational studies. As for fiber, bran (both total and added) is significantly associated with whole-grain intake (r = 0.75-0.78) (13, 14) because most bran consumed comes from whole-grain foods rather than added bran or bran as a food ingredient. Observational data suggest that >75% of bran intake is from whole grains (15).

Although the relative benefits of the whole grain or its components can be debated, it is clear from the recent American Society of Nutrition position paper on cereal fiber, whole grains, and bran (8) that there is a need for better reporting of the intake of whole-grain and related cereal fractions in both observational and intervention studies. In a recent meta-analysis of whole-grain intervention studies (1), whole-grain interventions included varied greatly in both the types of grains included (wheat, rye, oats, barley, mixed grains

#### The association between intake of whole grain and life style related diseases and mortality

In the latest World Cancer Research Fund (WCRF) report published in 2018, the evidence for the relation of intake of whole grain and the risk of colorectal cancer is concluded to be strong. Read the section of the effects of whole grain in reducing the risk of cancer (can be read in pages 8 and 14-16)

In this review you can read about the reviewed evidence on the association of intake of whole grain and the risk of type 2 diabetes. Find the review here.

Read a review about the association of intake of whole grain and risk of cardiovascular disease and mortality. Find the review here.









Whole grain consumption and risk of cardiovascular disease. cancer, and all cause and cause specific mortality: systematic review and dose-response meta-analysis of prospective studies

Dagfinn Aune, <sup>1, 2</sup> NaNa Keum, <sup>3</sup> Edward Giovannucci, <sup>3, 4, 5</sup> Lars T Fadnes, <sup>6</sup> Paolo Boffetta, <sup>7</sup> Darren C Greenwood, <sup>8</sup> Serena Tonstad, <sup>9</sup> Lars J Vatten, <sup>1</sup> Elio Riboli, <sup>2</sup> Teresa Norat<sup>2</sup>

OBJECTIVE
To quantify the dose-response relation between consumption of whole grain and specific types of grains and the risk of cardiovascular disease, total cancer, and all cause and cause specific mortality.

DATA SOURCES
PubMed and Embase searched up to 3 April 2016.

STUDY SELECTION
Prospective studies reporting adjusted relative risk estimates for the association between intake of who grains or specific types of grains and cardiovascular disease, total cancer, all cause or cause specific

Calculates with a minor meters must.

85 studies (64 publications) were included. The summar relative risks per 90 g/ day increase in whole grain intake (90 g) is equivalent to three servings—for one and a half pieces of risks mean funde from whole one and a half pieces of risks mean funde from whole grains) was 0.81 (95% confidence interval 0.75 to 0.87; F=9%, nor 5 studies) for cononary head ficeses, 0.88 (0.75 to 10.35; I=56%, n=6) for stroke, and 0.78 (0.73 to

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for total cancer, 0.3 (0.7) to 0.00; "in-63%, m-11 for all causes, 0.78 (0.70 to 0.87; !1-07%, m-a) for all causes, 0.78 (0.70 to 0.87; !1-07%, m-a) for diabetes, 0.74 (0.56 to 0.96; !1-07%, m-3) for infectious diseases, 151 (0.66 to 0.96; !1-07%, m-3) for infectious diseases, 151 (0.66 to 0.92; !1-279%, m-2) for diseases of the nervous system disease, and 0.78 (0.75 to 0.82; !1-09%, m-5) for all non-activious causer, non-cancer causes. Reductions in risk were observed up to an intake of 1920; !1-02-25g / day seven to seven and a half servings per day for most of the outcomes. Intakes of specific types of whole grains including and added brain, as well as total bread and total breadfast cereals were also associated with reduced risks of cardiovascular diseases and/or all cause mortality, but there was little evidence of an association with refined grains, while rice, total rice, or total grains.

CONCLUSIONS
This meta-analysis provides further evidence the whole grain intake is associated with a reduced.

Whole grain: definition, evidence base review, sustainability aspects and considerations for a dietary guideline

One of the deliverables of the WholEUGrain project was an extensive report regarding several aspects of whole grains. The report considers the definition of whole grains and whole-grain products, it reviews the evidence regarding the health benefits of whole-grain consumption, provides insight into the sustainability aspects of whole grains, and gathers knowledge of relevant aspects necessary to the establishment of national recommendations for whole-grain consumption. The report was published in April, 2021.

The report is available here: Whole grain: definition, evidence base review, sustainability aspectsand considerations for a dietary guideline

On the following pages you will find a summary of the report.



Summary of the report. Whole grain: definition, evidence base review, sustainability aspects, and considerations for a dietary guideline.

#### **Defining whole grains**

Seeds from grass species – also called grains or caryopses – include three distinct fractions: the endosperm, the germ, and the bran.

Whole grains are defined as intact grains or processed grains (e.g. ground, cracked or flaked) where these three fractions are present in the same relative proportion as in the intact grains.

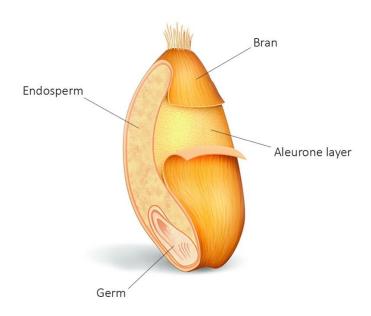


Figure 1 – Anatomy of the grain kernel. Illustration by Dalhoff Design, courtesy of the Danish Whole Grain Partnership.

The most widely consumed cereal grains are wheat, rice, barley, maize (corn), rye, oats and millets. Theoretically, intact seeds from all plants from the grass family could be defined as whole grains. However, scientific evidence for beneficial health effects is almost entirely based on the most commonly consumed grains. So-called "pseudo-cereals" (amaranth, buckwheat, quinoa) can be used in similar ways as cereals, since their culinary use is comparable. Their nutrient content is somewhat similar, so the nutritional impact of replacing cereal grains in the diet with pseudo-cereals is probably limited. However, seeds from pseudo-cereals do not contain some of the bioactive compounds found in true cereals.

Of the three main fractions, the bran and germ parts have the highest concentrations of vitamins, minerals, dietary fibre, and a series of other bioactive compounds. Many of these nutrients and bioactive compounds are linked to the health benefits of whole-grain consumption. Whole grains and whole-grain products contain these nutrients and bioactive compounds in significantly higher proportions than refined-grain products.

Whole-grain food products are products with whole grains as the primary ingredient, but other ingredients (e.g. water, salt or others) are also present.

To avoid misleading consumers, whole-grain food products should contain a specified minimum amount of whole grains. Preferably, whole grains should be the main ingredient in a whole-grain food product. Also, the designation "whole grain" could be reserved to specific food categories, e.g. bread, pasta, and breakfast cereals, which are natural components of a healthy diet. We suggest that foods consisting of only one ingredient, like flour or rolled oats, should be 100% whole grain to use the designation "whole grain". In composite foods, more than 50% of the dry matter should be whole grains. In multicomponent foods (consisting of more than one food group) such as meals, the whole-grain criteria should refer to the cereal part, e.g. the bun in a burger or the crust in a pizza.

Since many consumers may regard foods labelled "whole grain" as healthy, it is advisable that such foods should meet accepted standards for healthy foods, e.g. nutrient profiles on salt, fat and sugars.

#### Evidence of health benefits

A review was conducted, with the aim of gathering the latest and best level of evidence available concerning the associations between whole-grain intake and the development of cardiovascular diseases, type 2 diabetes, cancer, risk of overall mortality, and overweight.

There is strong epidemiological evidence of a protective role of whole grains on the risk of overall cardiovascular, coronary heart disease, type 2 diabetes, colorectal cancer and mortality.

The results of recent good quality meta-analyses, expert reports and of the present review show there is consistent evidence that an intake of about 90 g of whole-grain products per day significantly reduces the risk of these diseases and overall mortality.

Significant risk reductions for these diseases can be achieved with as little as one-two servings of whole-grain products per day. Also, protective effects are clearly seen for higher whole-grain intakes, with further risk reductions with intakes up to 6.5–7.5 servings for some of the observed associations.

Table 1 – Equivalency between amount (in grams) of whole-grain products, number of servings of whole-grain products, and amount (in grams) of whole grain as an ingredient.

	grams / day	= no. of servings	= grams
Disease & mortality risk	whole-grain	whole-grain	whole grain
	products	products	ingredient
Significant reductions	90 grams	3 servings	48 grams
Further risk reductions	Up to 200-225	6.5-7.5 servings	104-120 grams
Turtiler risk reductions	grams		

There is limited evidence suggestive of a protective role of whole grains on the risk of weight gain, overweight and obesity. Even though the evidence is limited at present, it is generally consistent and shows a trend towards an inverse, albeit very small, risk reduction.

There is not enough evidence available at present to judge the potential role of whole grains on the risk of heart failure, stroke, other types of cancer, and adiposity parameters like waist circumference, body fat percentage, fat mass and fat-free mass.

### Whole-grain intake and CVD, type 2 diabetes, cancer, mortality, and overweight

	2021	DECREASES RISK
STRONG	Convincing	CVD, CHD
EVIDENCE		Type 2 diabetes
		Mortality
	Probable	Colorectal cancer
LIMITED	Limited - suggestive	Weight gain, overweight, and obesity
EVIDENCE	Limited – no conclusion	Other types of cancer
		Stroke & Heart failure
		Adiposity parameters

Figure 2 – Matrix of conclusions regarding the role of whole grains in the development of major noncommunicable diseases, overall mortality, overweight and adiposity measures.

#### **Unwanted substances and contaminants**

A variety of unwanted substances or contaminants from different sources can, as well as in other foods be found in whole grains and whole-grain products. For whole grains and whole-grain products, levels of such substances do not differ considerably from the levels found in refined grains or refined-grain products. As long as the maximum levels stipulated by the EU for different groups of

foods are not exceeded, unwanted substances and contaminants in whole grains and whole-grain products pose very few food safety or health concerns, but awareness must be kept regarding potential problems deriving mainly from arsenic, but also aflatoxins and acrylamide to some extent. Consumer education programs and campaigns can provide consumers and professionals with knowledge on how to use cereals in safe manners.

#### **Sustainability aspects**

Grains and cereals are, together with vegetables, fruits, legumes and pulses, among the food groups with the lowest climate impact per kg of food. When comparing the different types of grains and cereals, rice tends to have a higher impact than wheat, rye and oats.

Few studies have compared whole-grain products with products made from refined grains, but whole-grain bread might have a slightly lower climate impact per kg than bread made from refined grains.

Although grains make up a relatively large proportion of the typical European diet, they only contribute a smaller part of the climate impact from a total diet due to the high climate impact from most animal products. Regardless of diet type, whole grains can always play a significant role and can help improve the nutritional content of a diet. When transitioning to a more healthy and sustainable plant-based diet with fewer animal products, whole-grain products become even more important. Together with legumes, grains contribute with essential amino acids. Further, whole-grain products have a significant content of those minerals that may be limited in a more plant-based diet, e.g. iron and zinc.

#### Considerations for a dietary guideline

Establishing a recommendation for whole-grain intake should be based on the best scientific evidence available for associations between whole-grain intake and incidence of non-communicable diseases and mortality.

The amount of whole grains that is shown to provide health benefits should be evaluated in the context of local dietary habits and nutrient recommendations. Adding a sustainable perspective is expected to increase the whole-grain recommendation at the expense of animal-based foods, since the contribution of essential nutrients from whole-grain food products in a healthier and more sustainable diet becomes highly relevant.

It is important to emphasize that different types of whole grains should be consumed, since they contribute with different nutrients and other compounds.

Whether a whole-grain recommendation is communicated to consumers in grams, grams of products or no. of servings/portions, and whether it is expressed per energy unit or per day, is for the responsible health authority to decide based on local practice.

Figure 3 illustrates all the steps included in the process for establishing a quantitative recommendation for whole-grain intake. Steps 1-4 are already covered and described in detail in the



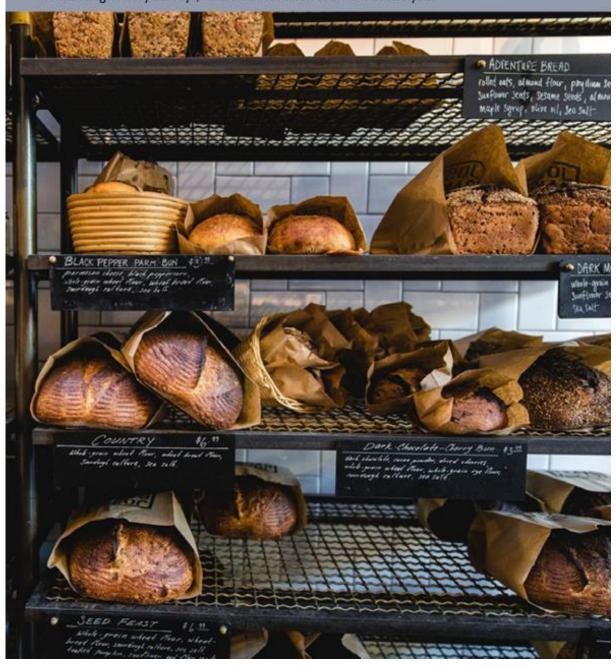
Figure 3 – Process for establishing a quantitative recommendation for whole-grain intake.



# Chapter 3:

# Food culture, monitoring markets, consumer knowledge, attitudes, and behavior

In chapter 3 you will be introduced to how to gain information and knowledge of your target group through dietary assessment methods, anthropological studies and how to identify the most important WG products in the diet. You will be introduced to a food database where you can find nutritional information of several WG products, among others. You will get insights to important considerations if want to avoid bias and the most common pitfalls when conducting dietary surveys, consumer research and market analysis.



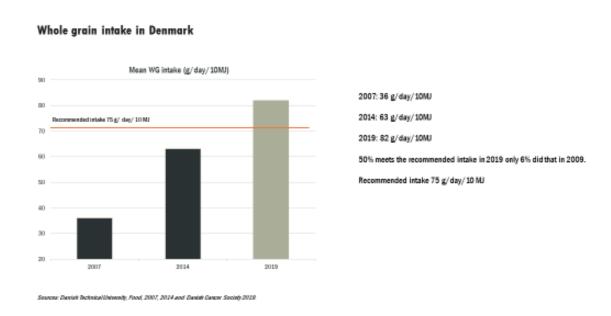
#### Monitoring whole grain intake, supply of, and demand for whole grain products

#### Develop goals and set target

Both when the partnership set targets for their work and later when it wants to measure whether the goals are reached, it is necessary to monitor different aspects of consumer behavior and developments in the market. Thus, it is important to develop and use validated methods to measure changes in both, dietary habits including WG intake, supply of and demand for WG products.

#### **Dietary surveys**

In Denmark, the National Food Institute (DTU) on a regular basis, conduct national representative dietary surveys. This is the prerequisite for the monitoring of the WG intake in the Danish population. Further analysis of the determinants of WG intake, makes it possible to describe the different target groups and identifying the groups that eat the least WG and their characteristics.



#### Dietary survey checklist:

- 1. Choose a validated dietary survey method
- 2. Ensure that WG is well defined
- 3. Identify good data on the WG content of cereal foods
- 4. Conduct the survey on a representative sample of the population
- 5. Repeat the dietary survey on a regular basis (e.g. every third year)

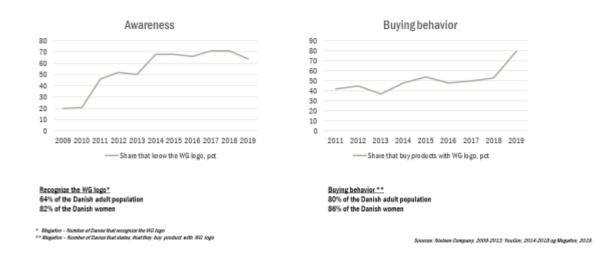
#### **Consumer surveys**

Monitoring WG demand, trust and buying behavior is important measures not only when setting targets but also, when you choose target groups and design communication activities.

In Denmark, once or twice a year a professional research agency is monitoring consumer knowledge, attitudes and behavior using the same methods and repeating questions, making it possible to monitor development in consumer behavior in a representative sample of the population.

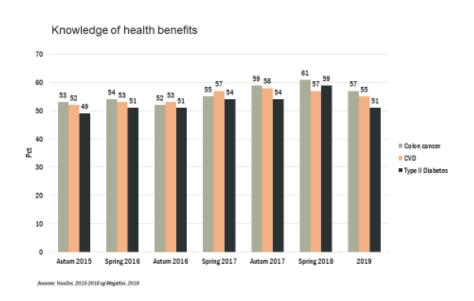
It is important to maintain and secure consumer trust of the WG logo, because it functions as an incentive for industry to reformulate cereal products and makes it easier for consumers to identify WG products. That is why we ask whether the consumers recognize the logo, trust it and look for the logo when they choose and buy foods.

If consumer trust decline, it is possible to adjust the communication activities, messages and channels.



### Consumer survey checklist:

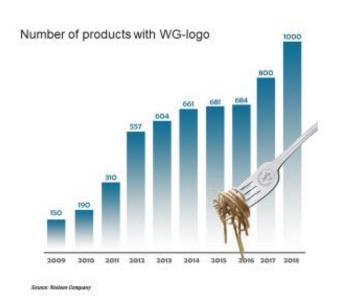
- 1. Develop questions covering, consumer knowledge of health benefits, attitudes to WG products and logo and intended buying behavior.
- 2. Choose an opinion-polling agency that you trust or conduct the survey yourself.
- 3. Ensure a representative sample of the population in your survey.
- 4. Pretest your questionnaire and if possible supplement with qualitative studies.
- 5. Repeat the survey on regular basis.



#### Monitoring availability

Consumers will stop demanding WG products if they are not available. Thus, monitoring WG supply is an equally important measure of success for the efforts of a WG partnership. Some products (e.g. bread and breakfast cereals) are naturally good sources of WG. While other products and meals can become relevant sources of WG, when they are reformulated (parts of the meal is replaced with WG versions of an ingredient, or frequently consumed products is enriched with small amounts of whole grain. Reformulation is further described in chapter 5, in this toolbox).

Unless you have a WG logo or another kind of labelling, that can identify WG products and their WG content, it can be challenging to get valid data on the WG supply. You would rely on food industry's willingness and ability to report on the sales of WG products, products and meals containing a little WG.



In Denmark, we have WG logo on products that meets category specific criteria, which only members of the WG partnership can use. That is why it is easy to get reports on the numbers of products with the WG logo.

This knowledge needs to be supplemented with sales data for WG products and products with added whole grain. Data is confidential, but can be supplied on a general level by bureaus specialized in obtaining sales data.

#### Monitoring availability checklist:

- 1. Use trustworthy data on the WG content of the products.
- 2. Develop methods that can monitor changes in the marked for whole grain.
- 3. Use valid data on sales data.
- 4. Use a professional bureau for data collection.
- 5. Repeat monitoring on a regular basis.

#### More measures of success

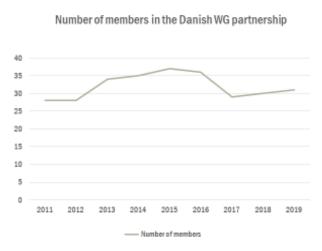
A measure of success/failure is the consumer response to the campaign activities. Therefore, it is important to evaluate campaign activities. To get valid data, it is recommended to have external professional organizations (bureaus specialized in communication evaluation or researchers from University) to evaluate campaign successes. Measures could be: knowledge, liking, intentions to behavioral change and trustworthiness.



Another measure of success is the partner satisfaction with activities, meetings, conferences held under the auspices of the partnership. Opinion polls should be completed immediately in conjunction with the activities. It is also necessary to observe the general satisfaction of partners.

When you have a limited number of partners, it is easy to evaluate through the day-to-day contact or at regular 1:1 meetings (e.g. phone/skype interviews) with the sole purpose to reconcile expectations. However, as the number of partners hopefully increases, you may need to conduct a survey.

Examples of themes in the evaluation of partner satisfaction with the work in the partnership could be: What works great, what does not work so well, information level on initiatives and opportunities, partners' wishes for possible new actions or cooperation, agree on joint actions.



Since the Danish WG partnering companies, organizations and government finance the Danish WG partnership jointly, it is possible to measure partnership success by the number of partners. Increasing numbers of partners will increase the financial basis for the partnership and the possibility to increase activity level.

Source: The Danish Whole Crain Partnership

Once you have established a success it is important to brag about it to the public and/or partners. This praxis build up mutual pride and unity among partners and can generate public awareness to health benefits of WG or the work of the partnership.

In Denmark regular newsletters to the partners confirms progress and mutual successes.

#### Survey success checklist:

- 1. Measure consumer reaction to campaign activities.
- 2. Measure partner satisfaction with activities and in general.
- 3. Measure satisfaction and liking in conjunction with the activities.
- 4. Count number of members or financial support.
- 5. Communicate the successes to the public and partners.

#### Dietary assessment methods in epidemiological studies

Dietary intake of nutrients including whole grain can be measured by different ways. Read more about the different methods in the review: <u>Dietary assessment methods in epidemiological studies</u>





**■ REVIEW** 

Open Access

#### Dietary assessment methods in epidemiologic studies

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Diet is a major lifestyle-related risk factor of various chronic diseases. Dietary intake can be assessed by subjective report and objective observation. Subjective assessment is possible using open-ended surveys such as dietary recalls or records, or using closed-ended surveys including food frequency questionnaires. Each method has inherent strengths and limitations. Continued efforts to improve the accuracy of dietary intake assessment and enhance its feasibility in epidemiological studies have been made. This article reviews common dietary assessment methods and their feasibility in epidemiological studies.

KEY WORDS: Dietary assessment, Food frequency questionnaire, 24-hour dietary recall, Dietary record

#### INTRODUCTION

Diet is a major lifestyle-related risk factor of a wide range of chronic diseases. Changes in dietary habits have been found to reduce cancer incidence by one-third [1]. Dietary information has been useful in cardiovascular disease risk prediction [2] and consuming a nutrient-dense diet was associated with a low risk of all-cause mortality [3]. Contrary to other lifestyle risk factors

have found these markers to be highly correlated with dietary intake levels, free of a social desirability bias, independent of memory, and not based on subjects' ability to describe the type and quantity of food consumed [8]. Thus, these biochemical markers may provide more accurate measures than dietary intake estimates do. However, a number of biomarkers have been known to provide integrated measures reflecting their absorption and metabolism after consumption, and they are also af-

## Introduction to an anthropological study. A tool for mapping needs, norms and food culture/Qualitative studies of food habits and WG intake

In order to understand consumer beliefs, social norms, attitudes and knowledge that shapes consumer behavior it is of importance to conduct qualitative studies.

Quantitative data on food habits will contribute with a description of the distribution of WG intake and the socio-demographic determinants of food habits. The dietary surveys will answer questions concerning **who** is eating WG and who is not? **How much** WG do the different parts of the population eat? **What types** of WG do people eat and to some extent **when** and **how** do they eat WG? But, these surveys are unable to describe people's knowledge, attitudes, beliefs and food culture that determines food habits. Furthermore, questionnaires and surveys are unfit to reveal peoples underlying motivation to dietary change; as well as, which arguments for dietary change are most likely to induce dietary change among the relevant population groups. This knowledge is important when you plan public health campaigns and decide how to communicate health topics to the population.

That is why we recommend that dietary surveys (quantitative data) are supplemented with qualitative studies, exhibiting the social cultural aspect of dietary habits.

Examples on how we used the information from the social-cultural studies:

- Myth busting: People participating in the interviews showed a number of misconceptions of WG and this suggested that the concept of whole grains had to be well explained: i.e. in WG products the kernels are visible or the color had to be dark. But, the fact is, that neither the degree of grinding nor the color of the product defines WG, but it is the extraction grade of the grains that determines whether it is WG or not.
- Identification of whole grain: The interviewees was in doubt whether products claiming to be WG could be trusted; this corroborated the need for a trustworthy front of pack WG logo controlled by authorities.
- The importance of taste and availability: The social-cultural analysis featured taste as an important quality when you wanted to enjoy bread, while satiating properties of WG products, were more important in the everyday diet, showing a high price sensitivity of the respondents. This finding pointed at the need for a high availability of both high quality of WG products and cheap alternatives.
- **The importance of occasion:** Different occasions direct, which type of WG product that is suitable to eat. To increase the demand for WG product, it was important to suggest new occasions and situations where WG products could play a relevant part in the diet.
- **Added value to new products:** Health benefits is not the only property important to the consumer. They choose well-known products, which they like and usually consume. This pointed the need for people to be acquainted and try out new products, before they would buy them.

Summary on how to change the norms of whole grain intake in a Danish population – an example of a qualitative study

#### **ENGLISH SUMMARY**

In the beginning of 2008, Danish health organizations, health authorities and bread producers are launching a campaign aimed at increasing consumption of wholegrain products among Danish consumers. In order to target the campaign the best way possible, this anthropological study was initiated by the Danish Cancer Society to better understand how Danish consumers experience bread and wholegrain.

This socio-cultural study is based on anthropological fieldwork among skilled and unskilled Danish workers, primarily women with children living at home. The authors followed and observed the women in their families and at their workplaces and interviewed them, their family and their colleagues about their eating habits, focusing on bread and wholegrain. As a starting point for this study, fifty brief "street-interviews" were conducted in order to get an impression of the many co-existing ways Danes understand the term "wholegrain".

The study shows that Danes, first and foremost, understand wholegrain as something healthy and they associate it closely to traditional Danish rye bread. This bread is dark sourdough bread based almost entirely on wholegrain rye flour and rye berries. At the same time, they describe the characteristic "white bread" as an opposite to wholegrain in order to improve their understanding of the concept. According to informants, wholegrain is dark, heavy, healthy, and good for digestion, and it keeps you satiated in a good way. They un-

derstand wholegrain as "full of grains", or "with many grains", with an emphasis on the grains being intact, including all sorts of grains, also sunflower and pumpkin seeds. It is not the sort of grains that are important, rather the number, the size and the intactness that matters to informants. The analysis also shows that "wholegrain" is primarily a scientific term rather than a familiar concept to the consumers. Therefore, informants draw on various everyday experiences with bread in their efforts to explain the concept of wholegrain. Especially the term "coarse grained bread" seems to be much deeper embedded in Danish consumers' everyday language and knowledge surrounding bread.

This study also examines consumption of bread and wholegrain through an everyday life perspective, and incorporates anthropological methods to identify cultural patterns and ways in which bread and wholegrain are consumed. The Danish workers in this study organize their life in terms of work and spare time, and they eat bread accordingly. When they work, their body is a well functioning machine that needs fuel; that is wholegrain rye bread. This type of bread has the ability to keep the body going and informants feel good when eating it. In free time, however, the body is at rest and Danes prefer light white types of bread; especially at weekend morning breakfasts, a social event where the family is gathered. In this sense, rye bread or wholegrain symbolizes work and belongs to the work days, whereas white bread symbolizes spare time belonging to weekends, holidays or in the afternoon when work

Kræftens Bekæmpelse 2007

is done. Nevertheless, it is likely that Danes eat white bread at work, but bread is used to celebrate birthdays or other occasions, or on Fridays to "warm up for the weekend". This analysis therefore teaches us that certain breads match certain occasions, but also that by choosing certain types of bread, consumers are able to create occasions, i.e. a bit of spare time at work by serving bread rolls.

Finally, this analysis argues that these cultural patterns are not definite. By changing the availability of the bread, its preparation and accompaniments, Danes can choose other types of bread than they are used to do. Some never eat bread rolls for breakfast, but if it is served at work, they will eat it. Others detest dark rye bread for a cozy cup of coffee Friday morning, but if it is served fresh out of the oven, or if it is served with delicious rolled seasoned meat, they think it is just perfect. This report points to ways or occasions in which bread and wholegrain habits are negotiable, in the context of Danish food culture and traditions.

In conclusion, the recommendation of this report suggests a revision of the scientific concept "wholegrain" into the more familiar term "coarse grained bread". In addition, future efforts should be made to target new products at meals that are less structured, such as breakfast and afternoon coffee on working days. Finally, campaigns should aim at increasing the availability of healthy bread types like wholegrain for example by serving it free of charge at workplaces. In general, the

report suggests that when promoting wholegrain, producers should have as point of departure, the values and characteristics that are already associated with the product in the everyday life of Danish consumers.





#### Whole grain intake of Danes 2011-2012

Read a brief report of the intake of whole grain in Denmark in 2011-2012.

https://www.food.dtu.dk/english/-/media/Institutter/Foedevareinstituttet/Publikationer/Pub-2013/Rapport Fuldkornsindtag 11-12 UK.ashx

#### DTU Fødevareinstituttet





The National Food Institute, Technical University of Denmark has in collaboration with The Danish Wholegrain Campaign calculated the Danes' wholegrain intake based on new data about Danish dietary habits and new information about wholegrain foods on the Danish market. In this article the National Food Institute also determine the proportion of the population who follow the Danish wholegrain recommendation of 75 grams per 10 megajoules per day.

producers have added/increased the wholegrain content in their products. Since the partners put a specific wholegrain logo on foods with a predefined high content of wholegrain, it is now much easier for Danish consumers to choose wholegrain foods. To evaluate the effect of The Danish Wholegrain Campaign's initiatives, National Food Institute, Technical University of Denmark has, in collaboration with The Danish Wholegrain Campaign, calculated the Danes' wholegrain intake based on new data about Danish dietary habits and new information about wholegrain foods on the Danish market.

How to identify the most important whole grain sources and products

Read more at the homepage of whole grains council here



**WHOLE GRAINS 101** 

WHOLE GRAIN STAMP

**FIND WHOLE GRAINS** 

RECIPES

Home » Whole Grains 101

#### **IDENTIFYING WHOLE GRAIN PRODUCTS**

FIBER IN WHOLE GRAINS

The Whole Grains Council has created an official packaging symbol whole grain products. The Stamp started to appear on store shelves

#### THE WHOLE GRAIN STAMP MAKE

With the Whole Grain Stamp, finding three servings of whole grains with ANY Whole Grain Stamp.

The 100% Stamp assures you that a food contains a full serving or n grain is whole grain, while the 50%+ Stamp and the Basic Stamp app grain per labeled serving.

#### **BUT WHAT IF THERE IS NO STAM!**

Introduction to a food database, where you will find information about nutrient content of whole grain products and different whole grain sources

The database Frida Food Data (frida.fooddata.dk) was created and published by the National Food Institute, Technical University of Denmark (DTU) with the intention to facilitate public access to information about substances in the food we eat. Frida Food Data includes data on nutrient content of various foods, and the administrators strive to ensure that the database reflects the food supply in Denmark and that data are as correct and up to date as possible. The tables show nutrient content per 100 g edible portion of food as average values. Data can be searched by food name or found in alphabetical lists of foods, food groups and food components. The table columns show: Nutrient, content (average) per 100 g, unit per 100 g, median, variation, number of samples and source. To achieve the best possible quality Frida Food Data is maintained in cooperation with industry associations and retail companies, Nordic and international colleagues, and not least the Danish Veterinary and Food Administration (17).

Explore the food database in English, and find relevant information about nutrient content of whole grain products (17):

#### Go to the database

#### An online tool to calculate nutrition value of food products.

In Denmark, the National Food Institute, DTU, has developed a nutrition calculator. It makes it possible to calculate the nutrition value of a food product, among others WG content, fat, salt and sugar. It is possible to produce nutrition labeling. The calculator calculates both WG content in dry matter as well as QUID<sub>2</sub>.

Does your country have a similar tool you can use to calculate WG content of different products?

Find out yourself!

#### Market research – why it is important and how do we manage?

#### Measuring sales data

Nielsen Company is a worldwide company providing sales data from retailers. The Danish WGP has an agreement with Nielsen to measure the sales of the whole grain stamped products as well as the sales of the total categories once a year. This is an important measure to see whether the Danes increasingly buy WG products. It is highly recommended to measure sales data. It creates excitement in a partnership to see results.

Two years after the establishment, the Danish WGP started to collect sales data. The partners individually send product lists with WG stamped products and the WGP secretariat do a confidential complete list for Nielsen Company. No one - not even partners or anyone else has access to the product list due to competition rules.

In the beginning we measured the sales monthly, then quarterly and now only once a year. Additionally, to start with, it made sense to look at sales numbers each month to see development within each category. It was very motivating for all partners to see categories developing positively on a monthly basis. In addition, the numbers attracted new partners. After 10 years in action once a year seems to be sufficient.

We measure sales in volume of the categories: flour, flour mixes, breakfast cereals, rasp, rice, dry bread, baking products, bread factory, rye bread factory, dry pasta, fresh pasta, Mexican specialties (tortilla wraps), flakes, meals, other grain products, tartelettes, and prepared meals. For each category, Nielsen sends the total sales in volume and the total sales of the whole grain products. Then we calculate the amount of WG products within each category:

#### Example:

Period 12-month back week 20 – 2019

The share of WG logo products in volume of total sales in the category:

Product category	WG Stamped product share
Dry bread	30%
Bread factory	33%
Rye bread factory	55%

#### Checkpoints for corporation with Nielsen on sales data:

- 1. Arrange a meeting with Nielsen and make a timeline for the process from collecting data from the partners to delivery of sales data from Nielsen. Agree on a price for the project and agree on terms and when data is delivered.
- 2. Collect data from all partners, make a total list and send it to Nielsen Company confidentially. The list should contain suppliers name, all WG stamped products with exact product name and EAN code (product number that Nielsen use to identify sales in databases)

3. Receive Nielsen data and distribute to partners. Use the data for PR and for documenting the results of the partnership.

#### Measuring consumer behavior

When targeting communication efforts, it is important to know your customers/consumers. How do they perceive WG and WG products? What do they eat and when, how do they perceive a WG logo, and will they look for it when buying products?

When the Danish WGP started to collect sales data, we also began to collect consumer insights. The questionnaire has changed during the years. The output can be used to target communication efforts and to document development in consumer behavior over time.

#### Example of themes in a questionnaire

Food trends, food logos – WG logo knowledge/trust and buying behavior, what is associated with the logo. How do consumers perceive WG and WG products, which grains is recognized as WG? Consumers understanding of dietary fiber, which cereal product do consumers already eat, knowledge of WG and prevention (lifestyle diseases), preferences regarding size of consumer packaging, to-go food preferences, preferences regarding gluten free, vegan and sustainable food.

#### Checkpoints for corporation with consumer research institute:

- Arrange a meeting with a research institute and make a timeline for the process from
  deciding the content of the questionnaires to collect data on consumer behavior. Agree on a
  price for the report and agree on terms and when data is delivered. Listen to the research
  institute recommendations and look for country specific variables that are important to
  consider in the questionnaires.
- 2. Ask partners for input for the questionnaire what is important for them to know about the consumers regarding WG? The research institute make the final questionnaire and collect data for the report.
- 3. The research institute deliver the report preferably with a presentation containing the main results to communicate to partners. Send out the presentation to the partners and use the result for PR and to document results.

### Main factors Influencing Whole Grain Consumption in children and adults – A narrative review

In the article you can read about some main factors (barriers and facilitators) influencing WG intake in children and adults, and reasons for success or failure of programs aiming to impact WG consumption in both children and adults. Go to the article.





Review

# Main Factors Influencing Whole Grain Consumption in Children and Adults—A Narrative Review

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Abstract: Despite their recognized health benefits, intakes of whole grains (WG) are below recommended levels in almost all countries worldwide. This observation highlights the need to increase WG consumption by understanding factors influencing this consumption and how they could be favorably impacted. This review focused on facilitators of and barriers to WG consumption and how to improve the effectiveness of programs aiming at increasing WG consumption. The main methods to facilitate WG intakes in both adults and children seem to be to (i) increase the availability and the variety of foods containing WG, (ii) improve their sensory appeal, (iii) reduce their purchase cost, (iv) use a familiarization period to introduce them to consumers (with a gradual increase in consumed amounts and repeated exposure), and (v) improve communication and labeling to enhance consumers' ability to identify products with WG. These strategies may be used to improve the effectiveness of programs aiming at promoting WG consumption, with a further emphasis on the need to apply them over a long period of time, and potentially to include tasting sessions of new foods containing WG. Finally, these strategies should involve broad partnerships between multiple stakeholders at the regulatory, institutional and industrial levels.

Keywords: whole grains; intakes; barriers; facilitators; children; adults

#### 1. Introduction

Whole grain (WG) consumption has been shown to reduce the risk of several non-communicable diseases, such as cardiovascular diseases, type 2 diabetes and some types of cancer [1,2]. However, few countries have integrated quantitative recommendations for WG in their dietary guidelines.



# Chapter 4:

# Consumer communication, public awareness campaigns, and labelling (front of pack)

In chapter 4 you will gain knowledge and inspiration on how to run whole grain campaigns as well as an introduction to the development of a whole grain logo and labelling of whole grain products. In addition, you will learn about how the partners in the partnership can communicate, both internally and externally.



#### Examples of whole grain campaign initiatives and the effects

Below you will find examples of selected whole grain campaigns, which have been implemented during the past years.

#### Campaign/intervention

#### **Results**

#### National WG Day, 2012

https://fuldkorn.dk/ompartnerskabet/kampagner/nationalfuldkornsdag-2012/

October 24, 2012, the WGP celebrated the first National WG Day. Inspired by the US National WG Sampling Day.

Our objective was to give the Danes a "taste" for whole grains. We went on a road trip starting in Aarhus drove through Odense, and ended in Copenhagen - driving in an old VW bus. In each city WG Partners and volunteers and famous WG ambassadors handed out delicious WG products for free.

More than 7.000 WG products were handed out by WG partners, volunteers and the WG ambassadors Lotte Heise and Vibeke Hartkorn (two famous personalities in Denmark).

Many press and radio interviews were obtained.



Since 2012, the WGP have celebrated a yearly national WG day and developed the concept. One year you could go to your local baker with your old bread and exchange it to a fresh WG version. We had competitions for consumers and we have handed out even more WG products. A few years ago, we decided to do things differently. Instead of making our own sample events. We invited the whole country to participate.

Now we always celebrate the yearly national WG day the 3. Friday in January.

#### National WG Day, 2020

https://fuldkorn.dk/ompartnerskabet/kampagner/arets-fuldkornsdag/

January 17, the WGP celebrated WG day. The objective was to remind the Danes to eat at

More than 800 participants across daycare institutions, craft bakers, supermarkets, retailers, WG partners and many more.

The national WG day was celebrated with participants from 95 out of 98 Danish municipalities.

least 75 grams of WG each day. New data shows, that the Danes eat on average 63 gram/day.

Participants from 95 of 98 municipalities in Denmark were represented. Both daycare institutions, craft bakers, supermarkets, retailers, WG partners and many more participated in the celebration, with various WG activities for the visitors. The WG day is now nationwide.

950 free campaign boxes was sent to participants of the campaign

20 media had local articles about the national WG day.

#### Spring Campaign for retailers, 2016

#### https://fuldkorn.dk/ompartnerskabet/kampagner/forarskampagne-2016/

The objective of this campaign was to increase the Danes knowledge of WG, WG products and the WG logo.

It was developed for the retailers in the partnership, and lasted for two weeks from May 26 to June 12 in 2016.

Partners had activities, the Danish WGP had advertising ads at fitness centers and a competition of the Danish WGP Facebook page and increased visibility regarding the WG logo at retail banners.

55 municipalities participated.

A "tasty video – how to make a burger with a vegetarian steak" was developed.

The retail banners in super market chains (SuperBrugsen, Føtex, REMA1000, Bilka, Netto, Fakta og Lokal Brugsen) had offers on WG products in the campaign period. Especially REMA 1000 and SuperBrugsen focused on WG and used the WG logo.

The video had a reach on 273.000 persons and 124.293 views.

"Win a gourmet dinner" competition had a reach on 113.676 persons.

The bloggers Carrotstick focused on WG in the period with banners, WG recipes and social media. 18.877 views.

Free card: 94% (90.000 postcards)

# Now there is WG for you (SoMe campaign, 2018)

Difficult to translate – but in Denmark we have a swearword, that is not so bad.

https://fuldkorn.dk/ompartnerskabet/kampagner/sa-der-famefuldkorn-du/

#### 604.746 views

A reach on 1.6 million persons on social media.

The Danish WGP did a video with a famous Danish actress, Bodil Jørgensen. Bodil is especially famous for her funny characters.

The aim was to encourage the Danes to eat more WG, and inform that WG is found in rye bread, oatmeal, couscous, crispbread etc. It was played through a dialogue between a mother and her teenage daughter. The daughter is at the toilet through the most of the video, and the mother is talking to the daughter through the toilet door. Almost all of the WG partners shared the video.



#### Do you want it all, 2017

https://fuldkorn.dk/ompartnerskabet/kampagner/vil-du-have-dethele-med-blume-og-landin/

Consumer surveys revealed that 17% of Danes in the age of 18-24 eats oatmeal every day. The Olympic Gold Medal Champions Pernille Blume (swimmer) and Niklas Landin (handball player) was included as campaign models to give attention to oatmeal and WG.

The objective was to remind the young people of the variety of WG products and that WG is not expensive. Campaign posters was posted at many educational schools, high schools, and production schools. The campaign was in a magazine for high school students and on free postcards on cafés in Denmark. The campaign was visible on social medial and was shared through Instagram, Facebook and YouTube.

In 2015, two Danish rappers made a WG rap — and reused it in the campaign. As an ad on, we had the Danish "momory king" to do a video mentioning 60 different delicious whole grain dishes.

The memory video had over 33.000 views and 83.000 saw it on Facebook

The rap had 30.000 view on youtube and 59.000 persons saw it on Facebook

The partners used the campaign photo of the two gold medal winners and it was shared on webpages and social media.



#### The WG speech, 2019

https://fuldkorn.dk/ompartnerskabet/kampagner/some-kampagne-2019/

The aim of this SoMe campaign is to remind the Danes to eat more WG. The Campaign manifests with power and pathos WG important role in the Danish diet and culture. Famous Danish Actor Henning Jensen is talking through the video and with humor and feelings.

The campaign video had more than 400.000 views

A reach of more than 780.000 persons for all social medias in total

#### Development of the whole grain logo. An example from Denmark

- > The logo is important for the campaign and only members of the WGP are allowed to use it on their products.
- The logo can be used as part of general consumer information by anybody who are interested (municipalities, education, media etc.)
- > The logo was developed to make it easy for consumers to find the wholegrain products and to motivate producers to develop WG products.
- The industry was very keen on getting a logo that was officially endorsed and quickly identifies the healthier cereal products.
- The Logo manual can be found in the following page

#### The logo:

- shows the dietary guideline "Choose WG
- is a claim for a high
- WG content is logo for the campaign

#### Criteria for bread and bread mix

- Min 50% WG calculated on dry matter and 30% on QUID (WGP decision)
- Min. 5 g dietary fibre/100 g
- Max. 5 g sugar/100 gram Max. 1 g salt/100 gram (rxe bread 1,2 g salt/100 gram)
- Max. 7 g fat/100 gram (Keyhole criteria)

It is a prerequisite that the criteria's for salt, sugar and fat are similar to the Nordic green keyhole. This is to avoid, that unhealthy products like cookies can use the WG logo

> Criteria for design, are given

NOWICH

Obligatory consumer information: "DVFA recommend min. 75 gram WG per day as part of a healthy diet. This product contains ... gram per 100 gram\*

Applies also to nonprepackaged products (e.g. craft bakeries and canteens)

Product categories for which criteria are established: Bread, Rye bread and rye products, Bread crumbs

Crisp bread and crusts, Flour, flakes and kernels, Flour mix Breakfast cereals and muesli, Porridge, Pasta, noodles and Rice

The logo is controlled by the authorities as part of the general labelling control with focus on the aspect of misleading

Use of logo on products, in store, in general information etc. must not be misleading

#### Development of the whole grain logo

The logo was developed by a working group with all type of partners chaired by the authorities. It was developed through a process with more than 10 meetings in which the following was discussed:

- whether it should be one logo or a graduated logo (e.g. gold and silver) one logo was chosen
- wording in the logo due to EU claims regulation a (new) national dietary guideline on WG was chosen.
- wording of the supplementary text on the packaged giving also the specific wholegrain content per 100 gram product.
- minimum WG content in the different product categories see logo manual
- ownership of trademark the authority was chosen.
- selection of the final design of the logo "the orange WG man" was chosen.

Based on these decisions the secretariat together with the authorities formulated the logo manual. See more in next page.

#### The Danish whole grain logo – user manual

Read about the guidelines to control the use of the Danish WG logo to ensure its authenticity, merit, and its message's credibility at all times. Go to the manual.

# Danish Whole Grain Logo -User Manual



#### EU Regulations on labelling and claims

The two EU Regulations mentioned below are important to have in mind when selling food products to consumers in EU and also in relation to the development of a national WG logo. There are a number of specific references to these in the Danish WG logo manual (which you will find in chapter 4 in the toolbox).

#### **Claims**

REGULATION (EC) No 1924/2006 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 20 December 2006 on nutrition and health claims made on foods

https://eur-lex.europa.eu/legal-content/DA/TXT/?uri=CELEX:02006R1924-20141213

#### **Consumer information**

REGULATION (EU) No 1169/2011 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 25 October 2011 on the provision of food information to consumers, amending Regulations (EC) No 1924/2006 and (EC) No 1925/2006 of the European Parliament and of the Council, and repealing Commission Directive 87/250/EEC, Council Directive 90/496/EEC, Commission Directive 1999/10/EC, Directive 2000/13/EC of the European Parliament and of the Council, Commission Directives 2002/67/EC and 2008/5/EC and Commission Regulation (EC) No 608/2004

https://eur-lex.europa.eu/legal-content/DA/TXT/?uri=CELEX:02011R1169-20140219&qid=1496756488921

#### Examples of health NGO communication about whole grain

Health NGOs exploits every opportunity to communicate the health benefits of whole grain. The private food companies are unable to do so, because of the legal constraints prohibiting the use of WG as a health claim.

The opportunities can be of different origin, but could be new research results, consumer research, new number and figures about the developments, when goals are reached for the WG partnership, events and campaign activity.

Press releases, newsletters, website news and SoMe posts are the main methods when communicating to the public, raising awareness on the health benefits, give inspiration on how to increase the WG intake and suggest new occasions, recipes and events where WG products is featured as a healthy alternative.

To coordinate Public Relation and Public Affair activities among the health NGOs, authorities and the secretariat, we organize meetings every second month, where we take action on the communication plan and develop new ideas for communication of health benefits. Below, you will find examples on how communication is executed from The Diabetes Association, Heart Association and the Danish Cancer Society. The articles are in Danish, but can give an idea of the composition and visual layout.

#### New research on health benefits

https://hjerteforeningen.dk/2016/01/mennesker-der-spiser-fuldkorn-har-mindre-risiko-for-at-doe-af-hjerte-kar-sygdom/

https://hjerteforeningen.dk/forebyggelse/kost/styr-paa-foedevarerne/derfor-skal-du-spise-mere-fuldkorn/

https://diabetes.dk/aktuelt/nyheder/nyhedsarkiv/2018/nyt-studie-fuldkorn-kan-saenke-risikoen-for-type-2-diabetes.aspx

https://www.cancer.dk/nyheder/fuldkorn-hver-dag-mindsker-risikoen-for-tarmkraeft-p3/

https://www.cancer.dk/nyheder/fuldkorn-nedsaetter-risiko-for-at-doe-af-brystkraeft/

#### New surveys, numbers and figures

https://diabetes.dk/aktuelt/nyheder/nyhedsarkiv/2018/oestdanmark-spiser-mindre-fuldkorn-end-vestdanmark.aspx

https://diabetes.dk/aktuelt/nyheder/nyhedsarkiv/2020/alt-for-faa-kender-fuldkorns-forebyggendeegenskaber.aspx

 $\underline{https://diabetes.dk/aktuelt/nyheder/nyhedsarkiv/2018/flere-kender-til-fuldkorns-forebyggende-\underline{effekt.aspx}$ 

https://www.cancer.dk/nyheder/danskerne-er-glade-for-fuldkorn-og-det-er-godt-for-sundheden/

https://www.cancer.dk/nyheder/maend-spiser-mest-fuldkorn/

https://www.cancer.dk/nyheder/unge-skal-spise-mere-fuldkorn/

https://www.cancer.dk/nyheder/danskerne-tygger-sig-gennem-100000-tons-fuldkorn/

#### Web and SoMe post with inspiration to use whole grain

https://www.cancer.dk/nyheder/ny-app-giver-inspiration-til-sund-mad-med-fuldkorn/

https://diabetes.dk/velvaerekoekkenet/temaer/fuldkornstema.aspx

https://diabetes.dk/velvaerekoekkenet/temaer/bag-med-fuldkorn/fuldkornsprodukter-til-bagning.aspx

https://hjerteforeningen.dk/opskrifter/fuldkornsstykker-med-havredrys/

https://hjerteforeningen.dk/opskrifter/fuldkornspasta-med-bagte-rodfrugtcreme-og-gremolata/

#### **Events**

https://www.cancer.dk/nyheder/kraeftens-bekaempelse-hejser-fuldkornsflaget/

https://www.cancer.dk/nyheder/frem-med-fuldkornet-det-er-fuldkornsdag/

https://www.cancer.dk/nyheder/fuld-fart-paa-fuldkorn-partnerskab-vinder-fornem-pris/

#### Campaigns

https://www.cancer.dk/10-kampen/udfordring-2/

# Communication – how does the Danish food authorities communicate about the official whole grain recommendation?

Learn about how the Danish national food authorities communicate about the official whole grain recommendation, the whole grain logo to the public as well as different target groups below.

#### 1. Official dietary guidelines

New dietary recommendations for the Danish population (age over 3 yr.) were launched in September 2013. The dietary recommendations build on the scientifically based Nordic Nutrition Recommendations.

There are 10 recommendations. One recommendation is "Choose whole grain".

It is recommended to eat *at least* 75 gram WG per day per 10 MI.

The WG logo is your guarantee for a high content of WG in cereal products.



#### 2. Dietary recommendations to specific groups

Recommendations for WG and promotion of the WG logo are also included in the official recommendations for specific groups, e.g.:

- Children under 3 years and the related health care professionals.
- People over 65 years of age.



# 3. Healthier meals in daycare, schools, educational institutions and workplaces – official Danish guidelines

Children, adolescents and adults consume many meals while staying in daycare, schools, educational institutions or workplaces. Therefore, there is a great potential for achieving health benefits by improving the nutritional quality of meals served in these different arenas.

Official Danish Guidelines for healthier meals to these target groups has been published in 2017/2018. If a kitchen applies all the principles in the guide, they can brand the kitchen with "The Meal Label".



Mille- og Fødevareminister Guide til sundere mad

WG products are an important part of the principles in the guides - e.g. "Bread with less or no WG can <u>only</u> be used in 1 of 5 sandwiches" by kitchens in schools and working places.

The guides also promote the WG logo.

#### 4. Recommendations for institution diets

The food authorities and health authorities collaborates on giving recommendations for the diet in institutions such as hospitals sheltered housing, prisons etc.

Also these include recommendations for WG and information on the WG logo.

# Anbefalinger for den danske institutionskost Stalvalityrelan Stalvalityr

#### 5. SoMe

On Facebook, the authorities run a FB group on healthy diet. Here we support the WGP regularly – we focus on the health benefits of eating WG, tips for WG meals etc.



"Kostråd" on Facebook

The development of educational material for nutrition professionals, retailers and vocational and elementary schools. Get inspired!

Various approaches and options to develop educational material for nutrition professionals, retailers, vocational and elementary schools exists. In the Danish WGP, different materials were produced for education purposes. It should be noted that all materials that include information on health benefits of WG can only have health authorities and/or health NGO's as authors (not the WGP as it includes commercial partners). The majority of the presented examples below are in Danish, but is presented to give inspiration on how to produce your own national educational material.

#### **Presentations and training courses**

An important activity for the secretariat and partners is to represent and present results, activities and campaigns from the Danish WG partnership, activities in various conferences and seminars nationally and internationally. This is the official presentation video in English https://youtu.be/P6pyoWeUE34

There are several potential targets groups for training courses, chefs, canteen staff, bakers, and supermarket and store staff. The secretariat has developed and conducts training courses targeted store staff with different retail chains. Partners has conducted inspirational meetings for canteen staff and bakers.

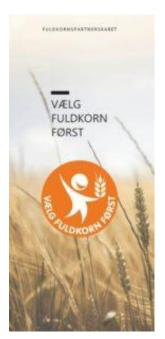
To support training courses a film on the WG health benefits is developed available here <a href="https://youtu.be/nOJewmhyNjs">https://youtu.be/nOJewmhyNjs</a> (in Danish).

Examples of educational materials https://fuldkorn.dk/undervisningsmaterialer-om-fuldkorn/

#### **Posters and flyers**

For the use of trainers there is developed different materials as this flyers, conveying the elementary knowledge on WG, definition and health benefits. Store trainees are offered materials to in store activities e.g. posters, balloons, badges and stickers with the WG logo.

Recipes are popular materials and on a regular basis, the partnership or the partners develop new WG recipes. An example of a recipes pamphlet is found here <a href="https://fuldkorn.dk/wp-content/uploads/2020/02/89346-A5-">https://fuldkorn.dk/wp-content/uploads/2020/02/89346-A5-</a>



h%C3%A6fte Opskrifter Fuldkornspartnerskabet komprimeret final.pdf



Also materials for the youngest consumers and educational materials for the elementary school, is developed by the secretariat and also by partners.

https://fuldkorn.dk/wp-content/uploads/2019/12/Aktivitetsbog %C3%85rets-Fuldkornsdag 2020 uden-sk%C3%A6rem%C3%A6rker.pdf



# Chapter 5:

#### Product development, reformulation and quality.

In this chapter you will gain knowledge on how to work with the manufacturers (of both whole grain products and millers) to incorporate a larger fraction of whole grain in to their products. At the end of chapter 5 you will get inspiration on how to incorporate more whole grain and whole grain products in meals and courses in a set of traditional recipes.



Incentives for reformulation. Read about the positive incentives for reformulation of products, resulting in products containing a higher percentage of whole grain

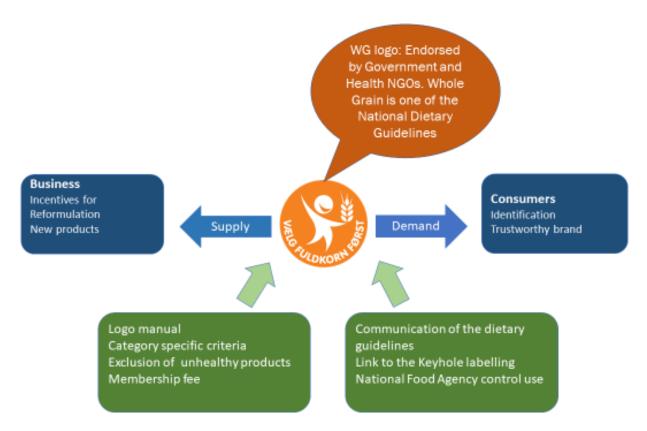
To increase the availability of WG, several products needs to contain WG.

Consumer demand is an important driver of product development and reformulation of products containing WG. The grocers and the chefs are motivated and satisfied by customers and guests. Food industry, retailers and foodservice is ultimately motivated by the prospects of concurring market shares from competitors, increasing revenues or turnover.

#### The whole grain logo

In Denmark, the orange WG logo became an important incentive for food industry to reformulate and develop new products. Only as partner, you are allowed to use the logo as front of pack label. This gives you a competitive advantage on the market, since logo labeled products stands out. The prerequisites for the successful implementation of a WG logo is its credibility. The consumers should not risk misleading, authorities therefore need to set up strict criteria for the use of the logo and control its employment. In order to increase demand for WG logo labelled products, health NGOs and authorities needs to endorse and communicate the benefits of the logo to the consumers. Finally, the food industry needs to supply the market with great tasting WG products and retailers needs to market them.

The WG logo is a front of pack labelling making it easier for the consumer to identify a WG product, thus it acts like a branding, that the consumer must continue to trust and demand in order of it to work as an incentive for industry.



Developers in R&D departments find the strict logo criteria for the nutritional composition of the labelled products challenging. They state that it has been a creative leg tension, giving them new ideas and methods.

#### **Labelling and claims**

Labelling and the possibility of applying health claims can be another incentive for development and reformulation of especially prepacked products.

In the list of ingredients and QUID-labelling makes it possible to indicate the amount of WG ingredient in a product. Nutrition labeling can describe the content of dietary fiber, an indicator of the WG content product. Alas WG is not a mandatory part of the EU nutrition labeling scheme, but voluntary you can indicate it as long as it is not misleading the consumer. List of ingredients and nutrition labelling is not as powerful tool, since consumer knowledge and use is limited.

Unfortunately, EU has not (yet) approved any WG health claims. There is only approved health claims for dietary fiber, which can be a crude indicator of WG content in cereal containing products.

#### Inspiration

The strategy of the Danish WGP is twofold: increase the number or products with the orange WG logo and add a little or increase the WG content of products without the logo. The incentives for using the logo is obvious, while the adding of WG to products or dishes, that are unable to obtain the logo gives far weaker incentives for the industry. Because not all products and dishes can be reformulated to meet the criteria (WG content, dietary fiber and limited content for salt, sugars and saturated fats) for the WG logo, the Danish WGP has developed alternative measures.

Business seldom needs inspiration or motivation to reformulate or develop new products, since they are more than capable of implementing it themselves. Nevertheless, sometimes it is necessary to inspire companies and professionals to use more WG to counteract the inertia that may be in the application of more traditional recipes.

The Danish WGP, in close cooperation with trade associations or professional organizations has invited business and professionals to conferences, seminars and inspirational meetings. Besides the mandatory presentation of WG health benefits, participants are confronted with inspiration on how to use more WG in their products, recipes, dishes and meals, by experienced professionals.

#### CSR accounting and pea's pledge

Being a responsible business it is possible declare for your contribution to health, wealth and benefits to society, the public and the employees when accounting for CSR. Another model is to commit to pledges (e.g. adding more WG to your product by at set data). Read about how it is done: <a href="https://foodfoundation.org.uk/what-is-a-veg-city/veg-pledges/">https://foodfoundation.org.uk/what-is-a-veg-city/veg-pledges/</a>.

A case story. How a bread manufacturer introduced a larger fraction of whole grain in their products

A case report from a Danish bread manufacturer, Kohberg Bakery group A/S. Britt Hougaard, Head of marketing and communication.

"As an active partner of the Danish Whole Grain Partnership, Kohberg Bakery Group is working on promoting public health by encouraging the Danish population to adhere one of the official dietary guidelines, "Choose whole grains". Since the very beginning of the partnership in 2008 and up to 2014, Kohberg worked deliberated to raise the lowest level of WG in ALL our breads and buns. Since 2014, we have changed the strategy and modifying this approach, resulting in every time we produce a new bread or bun, we are considering if the specific bread is suitable to be labeled with WG logo. Therefore, we are continuing using WG logo at specific types of bread containing a higher percentage of WG and thus having a healthier nutrition profile.





On an ongoing basis, Kohberg is launching new and healthier products (bread and buns) to the marked, labeled with the WG logo, in order to help consumers to make a healthier choice. The WG logo ensures that the bread contain a high percentage of WG and in addition having a more healthy nutrition profile according to the content of fat, sugar, salt and fibre (the Nordic keyhole criteria). At present, February 2020, 20 of our freshly packed bread and buns are labeled with the WG logo – corresponding to about half of our assortment".

#### A case story. How does a retailer in Denmark market whole grain products

Rema1000, a major supermarket chain in Denmark, have been part of the WGP since the early beginning back in 2008. Every third year they are a part of the partnership board.

Public health is an important focus for Rema1000, and among others, products containing more WG is prioritized in their product development.

Dorte Damsø, from Rema1000 says:

#### **Super market leaflets**

Every quarter, we have a theme plan meeting, in order to ensure we market various products in our focus. WG products is marketed on an ongoing basis in the super market leaflets and we support the campaigns launched by the WGP – among others the national WG day. If a product have the WG logo, the logo is highlighted in the leaflet. Below you will find examples from one of our leaflets with products with the WG logo.





The text in the leaflet, translated from Danish to English:

- Use WG when baking. Use half portion WG flour and half portion white flour
- Choose rye bread or other bread containing WG in the packed lunch
- Choose WG rice or pasta as a part of your hot meal once in a while.

In Rema1000, we support the campaigns on SoMe as well.



Rema 1000 sponsor Food schools (Madskoler in Danish), which takes place in the national school holidays. At the food schools, children and youth learn about healthy diet, and are teached about keyhole - and WG logo products.

# **Get inspired**

How to incorporate more whole grain in dishes



#### How to incorporate more whole grain in dishes with traditionally more refined foods



with WG versions of them.

In order to increase the WG intake, it is important to give consumer recommendations and inspiration on how to incorporate more whole grain in their diet. This also serves as an inspiration to food industry and food service, to develop new products and dishes containing a higher content of whole grain, reformulate existing products and improve the availability of WG product and meals.

One way is to transform traditional recipes by adding some WG or replacing the traditional ingredients

Below we have gathered some examples on how you can include more WG in different recipes and dishes.

#### **Pasta**

Cook WG pasta instead of traditional pasta and make your usual pasta sauce – and you are done!

#### Lasagna

Replace traditional lasagna sheets with WG ones.



#### Pizza

Only your imagination limits what you can put on your pizza as long as you enrich the dough with WG wheat flour. Use up to one third of WG flour and two thirds of your normal pizza flour and add a little extra water than your normal recipe, since WG can soak up more moisture than non-WG flour. Start by adding just small amount of WG flour. When you are confidential with adding a little WG, you can gradually increase the amount.

#### **Burgers**

Burger buns also comes in WG versions or you can bake your own. Replace some of the normal flour with WG flour (i.e. 10-20 %).



#### Salads & soups



Salads and soups becomes more satiating when you add cooked WG rice, WG pasta or cooked kernels of rye, wheat or barley.

#### Risotto, bulgur and couscous

Rice dishes also works when you use WG rice. Both bulgur and couscous also exist in WG versions.



#### **Bread**

WG pita or baguette you can buy in most stores or you can bake your own.

A rule of thumb is that you can replace around one fifth to one third of your flour with WG versions and add a little extra water and your normal recipe will still work but now WG enriched. When you have made this work, you can gradually increase the amount of WG.

#### **Breakfast**

Porridge from rolled oats is WG fast food. The recipes is quite simple and the result is satiating, saving you from snacking through the morning. 1 dl rolled oats 2 dl water. Stir while heating it in a small pot. After 2-4 minutes, add a nip of salt and the porridge is ready. Drizzle with raisins or apple slices and serve with cold milk.





Muesli is often by definition WG since the ingredients are whole grain: a mixture of rolled oats, rolled wheat, rolled rye and rolled barley. You can add buckwheat, sunflower kernels, chopped almonds or other nuts. Bake all the ingredients in the oven in at baking pan at 175 degrees C in 30 minutes; flip the mixture regularly (2 or 3 times). Mix in honey while the mixture is still hot. When fully chilled, store your muesli in an airtight container until use. Serve muesli on your yoghurt or with milk, add fresh fruit or berries.

#### **Sweets and desserts**

Pies and pancakes also comes in WG versions, if you replace some of the flour with WG flour in your recipes. E.g. rolled oats in you pancakes dough, works well.



#### Snacks and food on the go



Do not worry; it is also possible to have WG if you are fond of snacking.
Grissini's, crispbread and chips can get a WG touch, when you bake them yourself or you can by the WG versions.

Sausage rolls, muffins and pizza buns are perfect media for WG. Apply the same rule of thumb as mentioned above when you make your dough.

# **Learning questions for Chapter 5:** 1) What are the main sources of whole grain in our country? 2) Which products could be subject to reformulation? 3) Is it possible to add a small amount of whole grain into existing and/or new products? 4) Is there a need for developing new products? 5) How can we market the products? 6) How do we ensure quality of the products (taste, shelf life, nutritional composition)? 7) How do we prevent abuse of whole grain logo? 8) How do we develop a brand, protect it and ensure trustworthiness?

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